

Ibrahim Abdullah Al Malki

PERSONAL

Name : Dr Ibrahim A. Al Malki

Date of Birth: 1972

Nationality: Saudi

Languages Fluent in English & Arabic

PROFILE

- More than 20 years insightful experience in Healthcare industry both Management & Operations.
- Excellent ability to Build Healthcare Strategies, strategic initiatives as well as monitor the execution through working closely with cross-functional leadership teams.
- Experience in healthcare system development and analysis and performance measurements, KPIs and continuous performance improvement
- Strong awareness in Health care sector demands and needs in both Governmental and Private sectors.
- Full understanding and awareness of customer's/patient's healthcare needs.
- Success-oriented executive Director Role. with critical thinking, difficult decision making and problem-solving skills.
- Good experience in project management, change management and risk management
- Full understanding of management of information and data management concepts and techniques.

Executive Skills largely include:

- Strategic Thinking.
 - Building Operation Processes.
 - Situational Leadership & Account Development Strategy.
 - Build Organization & Effective Teams.
 - Creating a competitive work environment.
 - Rationalization of expenditure, Control of waste & disposal.
 - Driving execution for results.
 - Communication, Interpersonal Skills.
 - Drawing up operational policies & procedures.
 - Stakeholders' Relations Mgmt.
 - Targeted Selection, creativity & empowerment.
 - Crisis Management & Calculated Risk - PI improvement & Enhancement
-

Ibrahim Abdullah Al Malki

PROFESSIONAL SNAPSHOTS:

- Full understanding of customer/patients' healthcare needs, rights, risks and experience.
- Demonstrate ability of delivery best quality patient care.
- Show abilities in learning, coaching, training and experience exchange.
- Ability to conceive, interpret and translate business vision and organize strategies, capabilities. capacities to deliver business objective.
- Proficient in managing multiple priorities and functional relationships with diverse stakeholders.
- Experience in managing crisis.
- Demonstrate ability to set and follow KPIs
- Target deadline oriented executive leader and team player, with a strong analytical communication, liaison and networking skills.
- Capable of managing operations and performance while continually building business competency to meet new challenges.
- Expert in exploring Healthcare opportunities and make them live.
- Excellent understanding of demographic changes drivers and effects.
- Gap analysis skills quantitative, qualitative and health informatics.
- Aware of current issues of healthcare administration and management challenges especially gap and competition.
- Outstanding capabilities in identifying strengths and areas for improvement in-need, to coordinate regional transformation efforts, plans and preparing leaders and staff to get engaged and contribute to successful change.
- Strong knowledge and awareness of health care demand, need and deep understanding of drivers in both public and private sector.

Ibrahim Abdullah Al Malki

EXPERIENCE SUMMARY

Current job

- Director of quality department, General Directorate of Health Affairs in Riyadh region since Nov 30, 2008 to date
- Chairman of Regional Sentinel event committee since June 2011 to date
- Riyadh GDHA TMO officer since OCT 31, 2019 to date
- Certified surveyor from Central Board of Accreditation for health care institutions (CBAHI) in Leadership and quality since Feb 2010

Previous experience

- CBAHI region secretary, Riyadh region from Dec 2008 to 2009
- Head of Education and Training Department, Al Iman General Hospital, Riyadh since Sep 16, 2007 to Nov 30, 2008
- Head of Quality Department, Al Iman General hospital since March 14, 2006 to Nov 30, 2008
- CEO, Al Iman General Hospital, Riyadh since Sep 17, 2006 to Sep 10, 2007
- IT manager, Al Iman General hospital since May 20, 2006 to Sep 17, 2006
- One year working in Alshohdaa alshamalyia Primary Health Care Center as General Dentist, Taif, Ministry of Health from 1999 to 2000.
- Four years working as resident in Department of Oral & Maxillo-facial surgery, King Faisal Hospital, Taif (400 bedded hospital recognized by Royal College of Ireland for clinical training for Fellowship), from 2000 to 2006.
- Internship for one year in Armed force hospital, Riyadh, KSA

EDUCATION & PROFESSIONAL DEVELOPMENT

- B.D.S : Bachelor Degree of dentistry , King Saud University, Kingdom Of Saudi Arabia in 1998
- M.P.A : Master of Public Health in Health administration and policy, The University Of Oklahoma, 2006 with Outstanding Academic Performance

Ibrahim Abdullah Al Malki

MEMBERSHIPS:

- Member of Saudi Dental Society.
- Member of Saudi osseo-integration & Dental Implantology Club

EDUCATIONAL AND TRAINING ACTIVITIES

- Internship completion certificate on June 13, 1999
- CPR certificate from Saudi Heart Association (1998)
- TOEFL certificate on Aug 19, 2003
- Attendance of lecture about "Sinus graft surgery for oral implantology" in 1998
- Symposium attendance on "Pulpotomy and stainless steel crown restoration techniques of primary teeth" on Nov 18, 1999
- Symposium attendance on "Different treatment modalities for complete and partially edentulous patients" on April 6, 2000
- Involvement in Extensive Treatment Program for primary school students for academic year 1420/1421H (1999/2000)
- Attendance of the Annual Scientific and Membership meeting of the Saudi Dental Society on Feb 5-7, 2002
- Involvement in the 5th week for Dental and Oral Health Care during 2-7/1/1423H.
- Attendance of the Annual Scientific and Membership meeting of the Saudi Dental Society on Jan 19, 2004
- Attendance of 1st Quality Symposium on May 15-17, 2004
- Attendance of several lectures about Communication Skills and NLP during the Healthcare quality Master Program that held in Al Iman General Hospital, Riyadh (2004-2006)
- Certificate of completion of English language course, Foundation & Medical Terminology & Health Insurance, that conducted by Al-Khaleej Language Institute (Direct English), Riyadh, from 6/3/2006 to 3/4/2006
- A certificate of Excellence for achievement within the Direct English Program of studying English on 3/4/2006
- Certificate of completion of a Six day Intermediate short course on hospital quality improvement, Al Iman General Hospital, Riyadh, from April 4 to 10, 2006
- Involvement in 7th Annual Scientific Meeting activities for health care services management, toward cooperative health insurance implementation in the kingdom, from April 11 to 12, 2006
- Involvement in International Nurse Day educational activities that held in Al Iman General Hospital, Riyadh, on May 21, 2006

Presentations and academic activities

- Lecture on "Drug Interaction in Dentistry" in Taif Dental Center, KSA (2003)
- Educational lectures on "How to Prevent oral diseases" delivered to primary school students during the academic year 1420/1421H
- Several lectures about oral health directed to exhibition visitors during the 5th week for oral and dental care from 2 to 7/1/1423H
- Lecture on "Salivary Glands Diseases", King Faisal Hospital, Taif, KSA on July 13, 2002
- Lecture about Implementation of Quality Concepts and Techniques in Al Iman General Hospital during quality course in the hospital on April 5, 2006
- Lecture on "Patient Safety" during International Nursing Day activities in Al Iman General Hospital, Riyadh on May 21, 2006
- Lecture on "the 7 habits for highly effective people" in Al Iman General Hospital on Aug 9, 2006
- Lecture on "Six Sigma" during "Update in Healthcare Quality and Patient Safety conference" in King Fahad Medical City on 13/3/1428 (April 1, 2007)
- Participation in development of strategic plan of General Directorate of Health Affairs in Riyadh region 1432 – 1436
- Supervision of Riyadh region preparation program for CBAHI accreditation, first phase that includes 4 hospitals
- Supervision of Riyadh region preparation program for CBAHI accreditation, second phase that includes 10 hospitals region wide
- Chair the Regional Sentinel Event committee that develop comprehensive sentinel event monitoring program region wide and supervise the communication, implementation and monitoring of the program

- Participate in CBAHI courses, orientation and consultation visits inside hospitals to teach hospital leaders and staff on quality concepts and techniques and implementation of national standards. Participation also in Mock survey and real survey of several MOH and private hospitals as leadership and quality surveyor
- Supervise the training program for Riyadh MOH hospitals in facility management and safety (FMS)
- Supervise the development of hospital document tool that include all required documents for CBAHI accreditation such as plans, policies & procedures and forms. This tool was developed by quality department in Riyadh region
- Participate as speaker in all workshops and lectures that are organized by Quality Department of General Directorate of Health Affairs in Riyadh region such as incident reports and sentinel event workshop conducted in Rawda Training Centre on June 28, 2010 and performance indicators workshop conducted in Al amal complex on march 22, 2010

INTEREST AND FUTURE PLAN

- Higher education up to Doctorate level in health administration with special interest in quality management and leadership and management skills
- Involvement in scientific researches and studies that discuss planning and future needs of local healthcare system.

SPECIAL SKILLS

- Strategic planning
- Presentations and lectures delivery
- Computer & Internet
- Communication skills
- Strong sense of responsibility and focusing on achieving targets
- English language

EXTRA CURRICULAR ACTIVITIES

Football Playing, reading books and scientific magazines, swimming, computer and internet