




Khouloud Saidi




Personal details

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 Tunisia

 March 30, 1993

Software Skills

MS Office ●●●●●

Languages

English ●●●●●

French ●●●●●

Arabic ●●●●●

Skills

- Stress Management, Teamwork and collaboration skills
- Excellente communication and negotiation skills
- Ability to work independently and as part of a team.
- Knowledge of beauty trends and industry best practices.
- Strong attention to detail and precision in application.
- Strong knowledge of makeup products, techniques, and current beauty trends.

Internships

Internship
2016
National Agricultural Bank, Tunisia

Profile

Dedicated and skilled Beauty Supervisor, Nail Technician, and Lash Extensions, Brow Lift, and Lash Lift Specialist seeking a challenging and dynamic role in the beauty and wellness industry. Aiming to leverage my extensive experience, and artistic flair. Committed to delivering exceptional customer service, staying abreast of industry trends, and continuously refining my skills to provide the latest and most innovative beauty solutions.

Employment

Beauty supervisor **Present**
Jo Spa, KSA

Team Leadership:

- Supervise and lead a team of beauty technicians, including estheticians, hairstylists, nail technicians, and other salon staff.
- Conduct regular team meetings to communicate goals, share updates, and foster a positive and collaborative work environment.

Client Relations:

- Interact with clients to ensure their needs and expectations are met.
- Handle client inquiries, complaints, or special requests with professionalism

Appointment Management:

- Oversee the scheduling of appointments, ensuring optimal use of staff time and efficient service delivery.
- Coordinate with receptionists to manage walk-ins and last-minute scheduling changes.

Quality Control:

- Maintain high standards of service quality and ensure that all beauty treatments meet established guidelines and safety protocols.
- Conduct regular checks on workstations, tools, and equipment to ensure cleanliness and functionality.

Training and Development:

- Provide ongoing training to staff, keeping them informed about the latest beauty trends, techniques, and products.
- Identify areas for improvement and conduct performance reviews to encourage professional growth.

Lash Extensions:

- Apply individual lash extensions to enhance the length, thickness, and curl of clients' natural lashes.
- Ensure the proper application of lashes, adhering to hygiene and safety standards.

Brow Lift:

- Perform brow lift treatments to create a lifted and well-defined eyebrow shape.
- Consult with clients to understand their brow preferences and recommend suitable lift styles.

Lash Lift:

- Administer lash lift procedures to enhance the natural curl and appearance of clients' lashes.

Hygiene and Safety:

- Adhere to strict hygiene and sanitation protocols to ensure a clean and safe working environment.

Nail Technician **2018 - Present**

khouloud's Art

- cut and shape nails ,Clean ,Paint fingernails and toenails
- Recommend colors, rhinestones and designs based on each customer's style
- Remove previously applied polish
- Prepare and clean the beauty station in-between appointments
- Offer nail care treatment tips (e.g. how to strengthen nails and how to make manicures last longer)
- Up-sell treatments and beauty products, when appropriate

Education

Bachelor Degree in Business English **2016**

High School diploma **2012**
Tunisia

Certificates

Lash Extensions Certificate **Jun 2023**

Brow Lift & lash lift **May 2023**

Microblading **2021**

Nail technician **2018**

TIG **2016**